

I believe VRS providers should not have separate dialing arrangements. The goal for equal access with equipment should be universally designed without restrictions to ensure access for all Deaf and Hard of Hearing Consumers. The largest VRS provider does not allow telephone numbers to be used on its system to access telephone numbers of other VRS services. Hearing persons can make calls using 7 to 10-digit numbers and do not have to change the numbers when they change telephone companies.